

Job's Close Residential Home For The Elderly

Job's Close Residential Home for the Elderly Limited

Inspection summary

CQC carried out an inspection of this care service on 28 January 2021. This is a summary of what we found.

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Job's Close Residential Home for the Elderly Limited provides accommodation and personal care to a maximum of 35 older people. At the time of our visit 29 people lived at the home. Some of those people lived with dementia.

We found the following examples of good practice.

- Staff had shared information with people to help them understand the pandemic and stay safe. People had been given 'Covid-19 information packs' which advised them what they needed to do if they felt unwell or displayed symptoms.
- People had been supported to maintain links with their community. Some people had enjoyed knitting blankets for the local dog's home. The local church choir had visited the home to sing to people from a safe distance.
- One computer and three computer tablets had been purchased to help people keep in touch with others who were important to them.
- Staff used a variety of methods to ensure the communication between them and people was effective.

One person had a hearing impairment so staff wrote things down for them which promoted their independence.

- Social activities had been adapted during the pandemic to keep people occupied and active. For example, gentle exercise classes took place, but the numbers of attendees had been reduced and more 1-1 activities had been made available.
- Furniture in communal rooms had been rearranged which encouraged people to social distance. Windows throughout the home were slightly open which ensured good ventilation.
- Cleaning schedules had been increased and specialist cleaning equipment was used daily to complete deep cleans of the environment. Use of the equipment meant areas which were difficult

to clean by other techniques were sanitised.

You can ask your care service for the full report, or find it on our website at www.cqc.org.uk or by telephoning **03000 616161**